(f) what action Government propose to take against the personnel responsible for delay in payment of above said money in Idgah exchange?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI SUMITRA MAHAJAN): (a) to (c) As per norms, the refund of security money is to be made within a period of 60 days. About 16000 applications for refund of security deposit are pending in MTNL, Delhi as on date. Quite often, the refunds are not possible within the stipulated time limit due to various reasons including those relating to subscribers not being able to provide necessary documents.

(d) and (e) 241 cases are pending in Idgah Exchange area in respect of telephones surrendered during the period 1-1-2002 till date. These pending refund cases are likely to be cleared by 15th April, 2003.

(f) Instructions have been issued to MTNL, Delhi to settle the pending cases in the prescribed time frame of 60 days and official found responsible for delays may be punished suitably.

Export of software/hardware from Southern India

†931. SHRI LAJPAT RAI:
SHRI RAJIVRANJAN SINGH "LALAN":

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that the Southern part of the country has registered highest export of computer software and electronic hardware during the years 2000-01 and 2001 -02;

(b) if so, the value of the exports made alongwith the details of the value of goods exported by Northern, Western and Eastern States during the said period;

(c) the number of industrial units of the above regions where from these exports were made; and

(d) the number of persons engaged in those units during the said period?

† Original notice of the question was received in Hindi.

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SU. THIRUNAVUKKARASAR): (a) Yes, Sir.

(b) Region-wise exports of computer software and electronics hardware during the years 2000-01 and 2001-02 are as under:—

Region	2001-02 (Rs. in Crore)			2000-01 (Rs. in Crore)		
	Software	Hardware	Total	Software	Hardware	Total
East	956	73	1029	567	61	628
North	9453	1595	11048	9098	1316	10414
South	19501	1806	21307	14167	1708	15875
West	6590	2326	8916	4518	1703	6221
TOTAL	36500	5800	43300	28350	4788	33138

(c) The total number of exporting units in the field of computer software and electronics hardware are 3,537.

(d) As per Tenth Five Year Plan of the Department of Information Technology, the total manpower in IT sector by the end of the year 2000 was 4 lakhs. Further, the total manpower required by the end of the year 2007 is estimated to be 23.67 lakhs.

R and D in chip software

932. SHRI RAMA MUNI REDDY SIRIGIREDDY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that India is emerging as the R and D hub for chip software;

(b) if so, the details thereof; and

(c) how Government are helping the Indian companies which are undertaking R and D in chip software and on other software?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SU. THIRUNAVUKKARASAR): (a) and (b) Yes, Sir. Leading Multi-national Companies (MNCs) including Intel, Motorola, ST Micro-electronics, Texas